
Encounter Reconciliation and EQR Findings Review

November 10, 2014

September Reconciliation Report

■ September 2014 Reconciliation Report

Issue: The September 2014 Myers and Stauffer Encounter Reconciliation Report showed the submission rate for Amerigroup Louisiana, Inc. encounters had dropped from 97% submission rate to 92%.

The drop was caused by two void batches that contained incorrect data submitted in June and July 2014 related to manual projects outside of the normal encounter processing to include interest payment changes and to modify covered and non-covered day reporting.

The result of the these batches removed encounters and dollars that were previously accepted in Molina's system across all prior paid months.

Work Effort Completed: It was determined that a subset of these resubmission files incorrectly contained a denial indicator ("D") in the second position of the Patient Account Number reporting them as denied encounters.

A resubmission batch was submitted on September 24th, 2014 in an attempt to correct these rejected claims prior to the September 25th Myers and Stauffer reporting cut-off.

It was determined immediately after the resubmission that many of the inpatient claims rejected for edit code 414 - ENC PLAN PMT DT ERR related to a missing Paid Date segments on the Institutional file.

As a result of missing the September 25th encounter submission deadline, the November 2014 reconciliation report will also show Amerigroup Louisiana, Inc. encounter data below the required 95% threshold.

A second resubmission batch was submitted on October 9th, 2014 containing the remaining rejected claims.

Review of the final results of this resubmission show that we will again return to a reconciliation rate greater than 95% on the January 2015 M&S Reconciliation